Member Self Service Guide

Go to selfservice.nssf.or.ke

Member Pre-Registration

- Click on the Member Self Service link.
- For members already registered with NSSF, click on the Existing Member eCertification link. In case you don’t remember you NSSF membership number, visit the nearest NSSF branch for assistance.
- For a New member (without a prior NSSF registration number) click on the Member Registration link.
- Complete the form displayed accurately.
- Print the application notification and contact the nearest NSSF office for certification.
- Contacts for the nearest NSSF branch are available on www.nssf.or.ke/branches

Member Activation

- Once issued with a Pin Key from NSSF office, click on the Member Activation link.
- Type in Username, Password, and Pin Key then click Activate to complete activation.

Forgot/Lost Password

- In case you have forgotten your password, click on the Lost Password link and fill in the mandatory fields.

Note: You must have activated your account to be able to reset the password.

Member Recertification

- If you have forgotten your Username or Password, click on the Member Recertification link and re-enter the application details with a new Username and Password.

How To Top up your NSSF Voluntary Contributions

- To Pay via Mpesa, use the Paybill Number 333300 quoting your Full NSSF Membership Number (including leading zeros and the trailing ‘X’ character where applicable) as the Account Number